

Self-Assessment Season - Beware of the fraudsters

We are now fast approaching the 31st January deadline for the 2018-19 tax-year and unfortunately this coincides with a pick-up in scamming activity by fraudsters pretending to be the tax office. HMRC is offering advice for those of us that need to complete a self-assessment in the hope that we don't fall for the deception. If you are unsure if you need to complete a self-assessment tax return please visit www.gov.uk/check-if-you-need-tax-return.

Over the last year, HMRC received nearly 900,000 reports from the public about suspicious HMRC contact – phone calls, texts or emails. More than 100,000 of these were phone scams, while over 620,000 reports from the public were about bogus tax rebates.

Some of the most common techniques fraudsters use include phoning taxpayers offering a fake tax refund or pretending to be HMRC by texting or emailing a link which will take customers to a false page where their bank details and money will be stolen. Fraudsters are also known to threaten victims with arrest or imprisonment if a bogus tax bill is not paid immediately.

HMRC operates a dedicated Customer Protection team to identify and close down scams but is advising people to recognise the signs to avoid becoming victims themselves. Genuine organisations like HMRC and banks will never contact their customers asking for PIN, password or bank details. Customers should also never give out private information, reply to text messages, download attachments or click on links in texts or emails which they are not expecting.

As already noted, it is highly unlikely that HMRC will contact people using text, email or the telephone. HMRC staff will never ask for personal details or bank information in this way.

If you are contacted and are unsure if the message is genuine, you can find out more information on GOV.UK. Please forward details of suspicious calls or emails claiming to be from HMRC to phishing@hmrc.gov.uk and texts to 60599. Individuals who have suffered financial loss should contact Action Fraud on 0300 123 2040, or use their online fraud reporting tool.

Published in the Wigan Observer – 10th December 2019